

Saving energy costs this winter

- Have your furnace inspected and tuned up annually, and replace or clean filters monthly. Assess whether it is time to replace your furnace with a more efficient model.
- Add attic insulation, weather strip doors, and caulk or cover windows with plastic film.
- Put an insulated cover around your water heater and set the temperature to 120 degrees.
- Ask your utility provider about budget billing to spread yearly energy costs over 12 months.



Get help with heating assistance

Contact the Missouri Community Action Agencies, which help income-eligible residents throughout Missouri with bill payments and home weatherization.

To find your local agency, call the Missouri Public Service Commission (PSC) at 800-392-4211 or visit www.communityaction.org.

Also, ask your utility company if it has a program to help customers pay their bills.

Cold Weather Rule (effective Nov. 1 - March 31)

Under this PSC regulation, service may **not** be shut off if the temperature is forecast to drop below 32 degrees. It also requires utilities to notify customers before shut-off, and attempt to do it in person; forbids shut-off of some customers with medical conditions; and requires restoration of service if the customer pays 80 percent of the outstanding balance.

For more information, contact the PSC at 800-392-4211 or www.psc.mo.gov.